



WEBSITE TERMS AND CONDITIONS

Ebor International Limited trading as Ebor Trading

Sourcing | Procurement | Supplier Due Diligence | Trade Coordination

Clear terms for responsible use of a business-to-business sourcing and procurement website

PUBLIC WEBSITE TERMS

These Terms govern access to and use of the Ebor Trading website, protect its content and enquiry process, and make clear that paid work or product supply proceeds only under separately agreed written commercial terms.

About this document

These Website Terms and Conditions apply whenever a person accesses, browses or uses the Ebor Trading website, submits an enquiry or activates a website-linked function. A person who does not agree to them should not use the website. The Terms concern public website use only and do not replace a quotation, mandate, purchase order, supplier term, service agreement or other commercial contract.

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1. About Ebor Trading

Ebor Trading is the trading name used by Ebor International Limited for international sourcing, procurement, supplier-review and trade-coordination activities. Ebor International Limited is registered in Hong Kong under Business Registration Number 64960969, with its registered office at Room 912, 9/F, Lippo Sun Plaza, No. 28 Canton Road, Tsim Sha Tsui, Hong Kong.

Ebor Trading is not a separate legal entity. 'We', 'our' and 'us' mean Ebor International Limited. The website address is <https://ebortrading.com>.

2. Acceptance and scope

These Terms apply to the public website, pages, forms, downloads, images, documents and website-linked enquiry routes. By continuing to use the website after having a reasonable opportunity to read these Terms, the user accepts them. Additional terms may apply to a particular function.

A separately signed or expressly accepted commercial agreement governs the relevant engagement and prevails over these website Terms to the extent of a direct inconsistency. Nothing on the website varies a signed agreement unless that agreement's own variation requirements are met.

3. Business-to-business website

The website is intended primarily for businesses, organisations, professional buyers, product owners, suppliers, manufacturers and authorised representatives acting for commercial purposes. It is not currently an online shop, marketplace, public supplier directory or checkout facility, and no payment is taken through the public website.

A person using the website for an organisation confirms that they have authority to do so. If we agree to supply a consumer, separate terms complying with applicable mandatory consumer law will be provided before the supply. Nothing in these Terms removes a mandatory consumer, statutory or other right that law does not permit to be removed.

4. Website purpose and no offer

The website provides general information about sourcing, procurement, supplier review, product development, quality coordination, logistics and related commercial capabilities. Its content is an invitation to make an enquiry, not an offer capable of acceptance, binding quotation, promise of supply or representation that a particular product, factory, supplier, price, quantity, certification, territory or delivery route is available.

5. Enquiries and no automatic contract

Submitting a form, email, document, sample request or meeting request does not create a contract, agency, exclusivity obligation, fiduciary duty, partnership, joint venture, purchase commitment or duty to proceed. We may request information, conduct checks, propose separate terms or decline the opportunity.

An automated acknowledgement confirms receipt only. A commercial commitment arises only when Ebor International Limited and the counterparty enter a written agreement or issue and accept another document that expressly creates binding obligations. An electronic record may form a contract where the parties clearly intend that result; an ordinary website enquiry does not show that intention.

6. Separate commercial agreements

Paid sourcing, procurement, supplier-review, inspection, product-development, logistics, market-access or trading work is governed by separate written terms. Those terms may address scope, specifications, fees, commissions, deposits, payment, currency, taxes, duties, samples, minimum order quantities, testing, inspection, quality, intellectual property, confidentiality, delivery, Incoterms, title, risk, warranties, cancellation, liability, dispute resolution and governing law.

The absence of a subject from these website Terms does not mean it is included in a service or that Ebor International Limited accepts responsibility for it.

7. Eligibility, authority and accurate information

A user must be legally capable of using the website and must provide accurate, complete and current contact, authority and enquiry information. A user must not act in another person's name, impersonate a supplier, misrepresent an organisation, conceal a material conflict or claim authority that has not been granted.

8. Accuracy of website information

We take reasonable care when preparing website content, but general information may become incomplete or out of date because market, supplier, regulatory, tariff, customs, freight, currency, production and geopolitical conditions change. We do not warrant that every statement is complete, current, error-free or suitable for a particular purpose.

A user must obtain current written confirmation before relying on material information for a purchase, import, product launch, investment, compliance decision or contractual commitment. Nothing in this section permits a false or misleading trade description or excludes responsibility that applicable law does not permit us to exclude.

9. No professional or regulatory advice

Website content is not legal, tax, customs, financial, accounting, investment, insurance, engineering, product-safety, certification or regulatory advice. General references to compliance, testing, standards, duties or market access do not replace advice from a qualified professional or confirmation from the competent authority for the target market.

10. Supplier and product review limitations

A supplier or product review is a risk-reduction and information-gathering exercise based on the agreed scope, evidence available and circumstances at the time. It is not a guarantee, warranty, certification, audit opinion, credit rating or assurance of future performance, solvency, legality, capacity, quality, authenticity, ethical conduct or delivery.

A factory or supplier may change ownership, personnel, processes, materials, subcontractors, certificates, financial position or performance after review. The buyer remains responsible for its decision and should obtain appropriate samples, testing and independent legal, technical, financial and regulatory advice.

11. Product compliance and market responsibility

The person placing a product on a market remains responsible for identifying and satisfying the laws, standards, labelling, testing, documentation, importer, authorised-representative, traceability, recall, insurance, environmental and other requirements applying to the product and territory, except where a separate written agreement expressly allocates a defined responsibility to Ebor International Limited.

Users must supply complete specifications and must not request or approve counterfeit, infringing, unsafe, prohibited, mislabelled, sanctioned or unlawfully marketed goods. We may require evidence of intellectual-property rights, testing, certification, authority, end use, origin and regulatory suitability.

12. Pricing, samples, production and delivery

A website reference to price, timing, quantity, supplier availability, production, freight or delivery is indicative unless confirmed in a binding written agreement. A quotation may depend on specification, sample approval, minimum order quantity, raw material, exchange rate, freight, insurance, customs, tax, duty, testing, packaging, payment terms and supplier availability.

A sample may differ from mass production. Sample approval does not remove the need for an agreed production specification, tolerances and suitable inspection. Delivery estimates are not guaranteed unless the applicable agreement expressly states otherwise.

13. Trade controls and responsible business

A user must not use the website or our enquiry process to facilitate bribery, corruption, money laundering, sanctions evasion, export-control circumvention, forced labour, unlawful child labour, customs fraud, tax evasion, counterfeit trade, unsafe goods or another unlawful practice.

We may screen a client, supplier, owner, product, destination, payment route, end user or end use. The user must provide reasonable information required for these checks and must promptly tell us if material circumstances change. Any ethical-sourcing statement is assessed within its stated scope and does not constitute a guarantee of every tier of a supply chain.

14. Right to decline or suspend

We may decline, pause, restrict or end an enquiry that does not meet commercial, legal, sanctions, anti-bribery, product-safety, intellectual-property, customs, ethical-sourcing, quality, payment, documentation, reputational or operational requirements. We are

not required to disclose confidential risk methods, third-party confidential information or a reason whose disclosure is legally restricted.

15. Confidential information and website submissions

The public form and ordinary email are not guaranteed confidential or secure channels. A user should not submit trade secrets, unreleased designs, confidential formulae, complete supplier lists, identity documents, payment credentials or material subject to another person's confidentiality obligation unless an approved secure route or written confidentiality arrangement has been agreed.

We handle personal information under the Website Privacy Policy and apply reasonable confidentiality to commercial information. Submission through a general form does not itself create a non-disclosure agreement or prevent us from independently considering similar products, suppliers or opportunities already known to us or lawfully received elsewhere.

16. User-provided material

The user retains ownership of material lawfully submitted and grants Ebor International Limited a non-exclusive, worldwide, royalty-free licence, for as long as reasonably necessary, to copy, store, translate, adapt and disclose the material solely to assess the enquiry, conduct checks, obtain quotations, communicate with relevant providers and perform an agreed service. Disclosure remains subject to applicable confidentiality and privacy duties.

The user confirms that the material is accurate in all material respects, may lawfully be supplied and used for those purposes, does not infringe intellectual-property, confidentiality, privacy or other rights, and does not contain malicious code, unlawful content or misleading certification.

17. Intellectual property

Unless otherwise stated, the website, Ebor Trading name, logos, visual identity, text, graphics, photographs, process descriptions, downloads and layouts are owned by or licensed to Ebor International Limited. All rights are reserved.

A user may view and print reasonable extracts for internal evaluation of a genuine business enquiry. No other copying, publication, modification, distribution, commercial exploitation, framing, mirroring, database creation or branding use is permitted without prior written consent, except where applicable law does not permit restriction.

18. Permitted and prohibited use

The website may be used only for lawful business information and genuine enquiries. A user must not:

- submit false, deceptive, fraudulent, defamatory, infringing, unlawful, unsafe, restricted or sanctioned content or enquiries;
- introduce malware, harmful code, excessive traffic, denial-of-service activity, automated spam or a malicious file;
- attempt unauthorised access to a website, server, account, form, document, database or connected system;
- interfere with security, authentication, monitoring, rate limits, availability or another user's access;
- misrepresent identity, authority, supplier status, certification, product information or payment information;
- transmit unsolicited bulk messages or automated form submissions;
- test, scan or probe a vulnerability without prior written authorisation; or
- encourage, enable or assist another person to carry out a prohibited act.

19. Automated access, scraping and AI use

Except for ordinary search-engine indexing that respects published technical instructions, a user must not systematically crawl, scrape, harvest, extract, copy or aggregate website content, contact details, forms, product information or data without written permission. Circumvention of access controls, rate limits, robots instructions or security measures is prohibited.

Website content and data must not be used without permission to train or fine-tune an AI model, create a competing database, infer confidential supplier relationships, generate misleading derivative material or imply an association with Ebor Trading. This does not restrict a use that applicable law does not permit us to restrict.

20. External links and independent providers

The website may link to a supplier, regulator, professional platform, map, video service or other external website for convenience. A link is not an endorsement, verification, agency, partnership or acceptance of responsibility for the external organisation, content, availability, security, products, terms or privacy practices.

Suppliers, manufacturers, laboratories, freight providers, customs brokers, banks, insurers and advisers normally act independently. Unless a separate written agreement expressly states otherwise, Ebor International Limited is not responsible for their independent acts, omissions, insolvency, statements, delays or performance.

21. Website availability and cyber security

We may alter, suspend, restrict or withdraw any part of the website without notice for maintenance, security, legal, technical, commercial or operational reasons. We do not warrant uninterrupted availability, compatibility with every device, preservation of an incomplete form submission or freedom from every harmful component.

Users are responsible for current devices, browsers, security controls and backups. We may block, investigate, retain evidence of or report traffic and submissions that appear malicious, automated, unlawful, deceptive or inconsistent with these Terms.

22. Privacy and cookies

Personal information is handled under the Website Privacy Policy. Cookies and comparable technologies are governed by the Website Cookie Policy. A user submitting information about another person must have lawful authority and provide any privacy information required by applicable law.

23. Disclaimers and limitation of liability

The website is provided on an 'as available' basis for general business information and enquiry purposes. To the fullest extent permitted by law and subject to section 24, Ebor International Limited excludes implied warranties, conditions and representations relating solely to public website use.

To the fullest extent permitted by law, we are not liable for indirect, consequential, special, exemplary or punitive loss, or for loss of profit, revenue, business, contract, anticipated saving, production time, opportunity, goodwill, reputation or data arising solely from public website use, inability to use the website or reliance on unconfirmed website content.

We are not liable for a decision made without appropriate written commercial, technical, legal or regulatory confirmation; an independent provider's act or omission; or a change in price, exchange rate, tariff, law, freight, customs, supplier availability or market condition. Liability connected with a paid service or transaction is governed by the applicable written agreement and is not increased by these website Terms.

24. Liability that cannot be excluded

Nothing in these Terms excludes or limits liability for fraud or fraudulent misrepresentation; death or personal injury caused by negligence where liability cannot lawfully be excluded; a false or misleading statement for which responsibility cannot lawfully be excluded; or any other liability, right or remedy that applicable law does not permit to be excluded or restricted. Every exclusion or limitation applies only to the extent lawful and reasonable in the circumstances.

25. Responsibility for misuse

To the extent permitted by law, the user and the organisation represented are responsible for reasonable loss, liability, cost and expense directly caused by the user's unlawful website use, malicious activity, material breach of these Terms, false authority, infringement of third-party rights or submission of unlawful or harmful material. This section does not require payment for loss caused by Ebor International Limited's own unlawful conduct.

26. Changes to the website and these Terms

We may change website content, functions or these Terms to reflect law, regulation, technology, services, security, risk controls or commercial practice. The current version and effective date will be published. Revised Terms apply to use after publication and do not retrospectively amend a separate signed agreement.

27. General legal provisions

If a provision is held unlawful or unenforceable, it will be read down or severed to the minimum extent necessary and the remainder continues. A delay or failure to enforce a right is not a waiver. These Terms do not create an agency, partnership, joint venture, employment or fiduciary relationship.

No person other than Ebor International Limited and a person expressly protected by a liability provision may enforce these Terms unless applicable law provides otherwise. We may transfer rights and obligations as part of a genuine business transfer or corporate transaction, provided mandatory rights are not unlawfully reduced. A user may not transfer a right arising under these Terms without prior written consent.

These Terms constitute the agreement concerning public website use but not a commercial engagement. Headings assist navigation and do not affect interpretation. 'Including' means including without limitation. A reference to writing includes email where the context permits.

28. Governing law, jurisdiction and language

These Terms and any non-contractual dispute arising from public website use are governed by the laws of the Hong Kong Special Administrative Region. Subject to mandatory law and a binding dispute clause in a separate agreement, the courts of Hong Kong have exclusive jurisdiction.

These Terms are issued in English. A translation may be provided for convenience, but the English version prevails to the extent permitted by law if there is an inconsistency.

29. Contacting Ebor Trading

Questions about these Terms or the website should be sent to office@ebortrading.com. Sourcing, procurement and sales enquiries may be sent to sales@ebortrading.com. Postal correspondence should be addressed to Ebor International Limited trading as Ebor Trading, Room 912, 9/F, Lippo Sun Plaza, No. 28 Canton Road, Tsim Sha Tsui, Hong Kong.

Policy information and document control

The following information forms the formal document-control record for this public website document.

Control	Information
Document title	Website Terms and Conditions
Legal entity	Ebor International Limited
Trading name	Ebor Trading
Website	https://ebortrading.com
Business Registration Number	64960969
Registered office	Room 912, 9/F, Lippo Sun Plaza, No. 28 Canton Road, Tsim Sha Tsui, Hong Kong
Document reference	ET-WEB-TERM-014
Version	14.0
Status	Approved for website publication
Classification	Public
Policy owner	Board of Directors, Ebor International Limited
Operational responsibility	Commercial and Legal Administration
Approval date	18 July 2026
Effective date	18 July 2026
Review date	18 July 2027, or earlier after a material legal, regulatory, technological or operational change
Contact	office@ebortrading.com
Related documents	Website Privacy Policy; Website Cookie Policy; applicable quotations, mandates, purchase orders, supplier terms and engagement agreements
Supersedes	Ebor Trading Website Terms and Conditions Version 13.0 dated 16 July 2026

Revision record

Version	Date	Status	Summary
13.0	16 July 2026	Superseded	First consolidated Ebor Trading website edition.
14.0	18 July 2026	Current	Expert-reviewed B2B publication edition aligned to the current enquiry-only website, with strengthened authority, electronic-contract, trade-control, user-material, consumer-right and liability wording.

Approved for publication by Ebor International Limited

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